

Steven Borkowski

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Professional Summary:

QA Team Lead with 6 years of experience focused on delivering high-quality software across web, mobile, and enterprise systems. Strong background in manual testing, test strategy, and QA leadership, with hands-on experience collaborating closely with development and product teams throughout the SDLC. Currently expanding into test automation and CI/CD through self-driven projects to support faster, more reliable software delivery.

Technical Qualifications:

- Azure DevOps
- Cross-Browser Testing
- Mobile App Testing
- BrowserStack
- C#
- SQL
- Agile/Scrum
- ISTQB CTFL Certification
- Microsoft Azure Fundamentals Certification
- Foundational C# with Microsoft Certification

Professional Experience:

QA Test Analyst Team Lead – *BayCare Health Systems*

Nov 2022 – Current

- Led QA strategy and execution across three concurrent initiatives, owning release quality and mentoring a team of four QA analysts.
- Designed and scaled a modular QA framework, initially built for a mobile app (50k+ users) and later adopted as the organizational standard.
- Established structured regression and release validation coverage, reducing late-cycle risk.
- Partnered with product and development leadership to shift QA earlier in the SDLC, clarifying acceptance criteria and reducing rework.
- Authored QA SOPs and performance metrics, improving visibility into test coverage, risk, and team throughput.

QA Test Analyst – *Brandt Information Services*

Jul 2022 – Nov 2022

- Served as sole QA for a statewide hunting and fishing license platform spanning web, mobile, and POS terminals, supporting high-traffic seasonal usage.
- Owned end-to-end quality, defining test strategy, coverage scope, and release readiness.
- Tested complex business rules around licensing eligibility, fees, and renewals, ensuring correct behavior across user types and jurisdictions
- Validated backend transactions and data integrity using SQL, ensuring accuracy across licensing, payments, and fulfillment workflows.
- Executed cross-browser and cross-device testing using BrowserStack, ensuring accessibility and stability across diverse user environments.

QA Test Analyst – *Nationwide Title Clearing Inc*

Jan 2019 – Jul 2022

- Tested complex, high-risk mortgage-processing workflows spanning all 50 U.S. states and counties, ensuring compliance with region-specific legal and regulatory requirements.
- Validated end-to-end workflows including mortgage intake, data entry, document generation, e-signing, and e-recording, supporting national banking clients.
- Leveraged SQL for backend validation and data setup, verifying order lifecycle transitions, status codes, and edge-case scenarios in high-volume financial systems.
- Built and maintained robust regression coverage for SaaS and Oracle Forms applications, enabling safer releases in an Agile/Scrum environment.
- Served on the Change Advisory Board (CAB), assessing deployment risk, validating release scope, and influencing production go/no-go decisions.

Education:**St. Petersburg College**

- BAS: Technology Development and Management: Software Assurance

Pasco-Hernando State College

- AS: Computer Programming and Analysis